



QUALITY POLICY TRIGANO PRIKOLICE

TRIGANO prikolice aims to justify all TRIGANO Group expectations:

- Improve product quality
- Increase production capacity
- Expand market
- Continuous orientation towards customers' requirements.

Our policy is to ensure the sustainable and growing business to achieve a high level of satisfaction of our stakeholders:

- Our clients
- Our employees
- Our environment
- Our suppliers

The quality policy is defined to satisfy customer requirements and expectations and to meet the strategic objectives of the company.

The management of company TRIGANO prikolice reaffirms its commitment and the willingness to progress in all areas in accordance with the aforementioned objectives.

All the necessary resources to achieve these objectives will be provided.

All employees are required to perform activities and make decisions according to this policy, in order to constantly strive for continuous improvement of the achieved level of quality as a process that never ends.

Quality Manager will report to the Management on the results achieved.

We expect all companies we work with to act in accordance with our values:

- Mutual respect
- Teamwork
- Increasing Profit
- Reducing costs

The quality policy of TRIGANO prikolice is an integral part of the overall business policy.

It is based on establishing and maintaining market-oriented aspects with objective to achieve the total satisfaction of requirements, needs and expectations of customers and other users, with the continuous improvement of the QMS and increasing the effectiveness and efficiency of the entire business.

Intentions and attitudes of TRIGANO prikolice in the realization of activities are:

- Focus on customers (fulfil their demands and overcome their expectations)
- Involve all employees
- Apply a systemic and process approach
- Continuous improvement
- Deciding based on the facts (information and records), and
- Fair business relationships with suppliers and all partners

The quality policy is a public document and is available to all interested parties on our website, as well as at the entrance to our company. All employees of TRIGANO trailers are invited to understand, communicate and apply this quality policy.

In Kragujevac, September 2022.

CEO: Marjan Stojanoski